

Peace of Mind Anti-Fraud Protection Charm

We protect you, standing with you against fraud



Beware of Fake “Insurance Agents”

So-called “insurance scalper” often claim to have special access or impersonate social welfare volunteers, offering to handle claims on your behalf to obtain higher compensation — in return for excessive service fees or even to defraud you of premiums.

Insurance Knowledge Tip

In fact, filing an insurance claim is not complicated. As long as you meet the criteria and submit the required documents to your insurer, you can receive compensation according to your policy. Claim application details are also available on the insurance company’s official website.

I heard from someone online that he can get more money if you let him handle the claim.



You might be dealing with an insurance scalper!



Spotting Fake Insurance Companies

Fraudsters often send fake payment notices, renewal reminders, or discount offers via SMS to lure victims to fake websites. Always verify any website link before clicking — don't be fooled by lookalike phishing sites.

Insurance Knowledge Tip

Use a secure browser and internet connection. Check the URL carefully and never click on suspicious links in text messages. When in doubt, call your insurance company directly to verify.

Wow! I just got a text saying my insurance premium is overdue.

The link in that message doesn't look like the official site — don't click it!



Watch Out for Fake Policies

Fraud syndicate may forge insurance policies, payment certificates, or receipts. If you buy illegal “black market/offshore insurance policies”, you could be left with no legal recourse if a dispute arises.

Insurance Knowledge Tip

Black market/offshore insurance policies are foreign insurance products sold in Taiwan without government approval. Since Taiwan's regulatory powers do not extend overseas, consumers who purchase such policies do so at their own risk. It's best to buy from licensed insurers in Taiwan.

My friend says he can help me get cheaper foreign insurance with better coverage.




Grandpa, these black-market policies aren't protected under Taiwanese law — they might be fake!

Reject Fake Claims

Fake car accidents, fake disabilities, fake injuries, and fake illnesses are common insurance fraud tactics. Do not get involved — cooperating in such scams may leave you with nothing and make you the scapegoat for a criminal group.

Insurance Knowledge Tip

Submitting false documents to fraudulently claim insurance benefits constitutes criminal fraud and forgery. Not only will you be denied compensation, but the insurer may also pursue damages. If criminal charges are involved, you could face legal prosecution — it's simply not worth it.



News reports say some fraud groups collaborate with individuals to stage fake car accidents for insurance claims.

That's insurance fraud — you can be arrested for it!

Five Anti-Fraud "Don'ts"

Don't click unknown links:

Avoid unfamiliar URLs or suspicious one-page websites.

Don't provide personal information:

Only enter your data on our official online insurance site — not on other platforms.

Don't trust special channels:

For claims, don't take advice from unknown sources that may lead you into scams.

Don't sign unidentified documents:

Never sign papers issued by unlicensed insurance companies.

Don't believe suspicious information:

If you receive suspicious messages, call the 165 anti-fraud hotline immediately.



Four Anti-Fraud "Do's"

Do verify carefully:

Always confirm the identity and organization of the other party through public sources before buying insurance or making transactions.

Do stay alert:

Fraud groups often use persuasive language or fake sites to trick people into giving away card or account details. Stay vigilant.

Do verify agents:

If you suspect anything unusual about an insurance agent's identity, contact the insurance company to confirm.

Do stay informed:

Visit the Financial Supervisory Commission's Anti-Fraud section to learn about fraud tactics and improve your awareness.





3C Tips to Prevent Fraud

Calm Down Stay Calm and Assess

Check it out Check and Verify Thoroughly

Call out 165 Call the 165 Anti-Fraud Hotline

If you notice anything suspicious
Please verify carefully and stay alert
Immediately call 165 for anti-fraud assistance

Tokio Marine
Newa Insurance
Official Website



Anti-Fraud
Mini Game



新安東京海上産險

We care about you

Address: 8F~13F, No. 130, Section 3, Nanjing East Road, Zhongshan District, Taipei City Phone: (02)8772-7777

Toll-Free Customer Service and Complaint Hotline

0800-050-119

Information Disclosure Website URL: <https://www.tmnewa.com.tw>

To Be a Good Company