## Tokio Marine Newa Insurance Compliance with Personal Data Protection Act Notification

In accordance with Articles 6(2), 8(1) (and Article 9(1) for indirectly collected personal data) of the Personal Data Protection Act (hereinafter referred to as the "PDPA"), our company hereby informs you of the following. Please read and acknowledge carefully:

Purpose of Data Collection:

- (1) Property Insurance (Code 093)
- (2) Life Insurance (Code 001)
- (3) Other business operations consistent with the registered business items or organizational charter (Code 181)

## Categories of Personal Data Collected:

Including but not limited to name, ID number, date of birth, address, contact information, marital status, family information, education background, occupation, financial conditions, medical records, healthcare data, records of physical examination, and other information that may be used to directly or indirectly identify a natural person, as detailed in the relevant application forms or contracts.

Source of Personal Data (applicable if personal data is collected indirectly):

- (1) Policyholder / Insured person
- (2) Judicial and police authorities, notaries or agencies commissioned to assist with claims handling



- (3) Legal representatives or assistants of the concerned party
- (4) Medical institutions
- (5) Third parties engaged in joint marketing, mutual use of customer data, cooperative promotion, or third parties entrusted by our company in various business dealings

Period, Region, Recipients, and Methods of Use:

(1) Period:

The period necessary for business execution and as required by law for data retention

(2) Recipients:

Our company and branches, Taiwan Non-Life Insurance Association, Taiwan Life Insurance Association, Taiwan Insurance Institute, Taiwan Insurance Guaranty Fund, Taiwan Residential Earthquake Insurance Fund, Motor Vehicle Accident Compensation Fund, Financial Ombudsman Institution, Joint Credit Information Center, National Debit Card Center, Taiwan Clearing House, Financial Information Service Co., Ltd, Trade-Van Information Services Co., National Health Insurance Administration, TAIWAN-CA Inc., business process outsourcing provider, insurance agents or brokers cooperating in promoting your insurance contracts (for policies purchased through such agents or brokers), companies engaged in reinsurance business with us, authorities with investigation rights, and financial supervisory authorities

(3) Region:

Locations where the above recipients are situated

(4) Methods:

In compliance with legal requirements



Rights and Methods of Exercising Rights Regarding Your Personal Data Under Article 3 of the PDPA:

- (1) Rights You May Exercise Against Our Company:
- I. Request to make an inquiry of and to review, or request a copy of your personal data
- II. Request to supplement or correct your personal data
- III. Request to demand the cessation of the collection, processing or use of your personal data, or erase your personal data.
- (2) Method to Exercise Rights:

By written request or other verifiable methods

Impact on Rights If You Do Not Provide Personal Data (applicable when data is collected directly from the individual):

If you fail to provide the required personal data, our company may delay or be unable to conduct necessary review and processing, which may result in denial of coverage, delay, or inability to provide related services or benefits.

Note: The above notification is published on our official website (https://www.tmnewa.com.tw/

). For any inquiries, please contact our toll-free customer service hotline at 0800-050-119.

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