

Multilingual Videotelephony Translation Service Process

Tokio Marine Newa Insurance is built on a foundation of care and commitment. We stay close to the native languages of your homeland and are deeply invested in protecting people's rights and interests. We are dedicated to reducing the cultural adaptation difficulties for new residents and foreigners, and we are proud to offer a fair and convenient insurance service for all customers. We provide free online videotelephony translation, offering a more friendly and thoughtful financial environment, ensuring smooth communication.



★During the initial launch phase of this service, trial operations will be available at the Taipei headquarters, Taipei branch, New Taipei branch, Shilin service center, Banqiao service center, Xinzhuang service center, and Xindian service center, offering multilingual product and claims consultation services.



Steps to Book the Service



Online Service

Input your personal information, the type of insurance you wish to inquire about, and your questions online, then submit the application.



Service Confirmation

Once the reservation is complete, a confirmation of the service time and location will be sent via SMS.



Meeting as Agreed

Arrive at the service center at the agreed time.



Service

A specialist will serve every new resident and foreign customer through a videotelephony connection with an interpreter.



Kind Reminder for Multilingual Videotelephony Translation Service Reservation

1. **Product Inquiry:** Tokio Marine Nawa Insurance provides a comprehensive range of personal insurance products, including corporate insurance, health insurance, travel insurance, accident insurance, home insurance, car insurance, and motorcycle insurance, protecting your most valuable assets and personal health, offering you peace of mind.
2. **Claims Inquiry:** We offer support to Tokio Marine Nawa Insurance policyholders for all personal insurance types and third-party car insurance policyholders, clarifying any questions they may face when applying for a claim, fully demonstrating our commitment to protecting policyholders.

※ If you wish to cancel the service, please notify us at least 5 working days in advance through the website under [Contact Us] and select [Other Suggestions] to leave a cancellation message. We sincerely thank you for your support and trust in Tokio Marine Nawa Insurance.



Explanation of Reservation Form Fields

Reservation Application for Multi-language Videotelephony Interpretation Services & Help
Please note that this service requires a reservation to be made at least 5 business days prior to the specified interpretation service date.

*Your Name	Please enter your name	Please fill in your personal information
*Cellphone Number	Please enter your cellphone number To confirm the service time, please ensure you provide the correct number	
*Preferred Language	Please select the language	Please choose the language you are familiar with
*Reservation Time	Please choose the time	You can select an appointment time within the next month
*Region	Please select the region	You can select an area near your residence
*Inquiry Category	Please choose the type of inquiry	Provide products/claims consultation
*Inquiry about Insurance Product	Please choose the type of insurance product	
*Service Location	Select the service location	Including automobile insurance, motorcycle insurance, home insurance, travel accident insurance, accident insurance, health insurance and corporate insurance

*Your Questions

Enter the content you wish to inquire about, such as "What is covered by travel accident insurance?" or "How do I file an automobile insurance claim?"

*Enter Verification Code

DQD3

Regenerate

Enter the numbers and English alphabet in the box

新安東京海上產險履行個人資料保護法告知義務內容

本公司依據個人資料保護法（以下稱個資法）第六條第二項、第八條第一項（如為間接蒐集之個人資料則為第九條第一項）規定，應告知下列事項，敬請 台端詳閱及知悉：

一、 蒐集目的：

(一) 財產保險 (〇九三)

(二) 人身保險 (〇〇一)

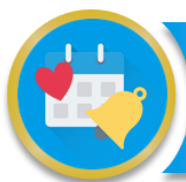
(三) 其他經營合於營業登記項目或組織章程所定之業務(一八一)

二、 蒐集之個人資料類別：

☐ I have read and agree to the contents of the Personal Data Protection Act Notice provided by Tokio Marine Newa Insurance.

Check and agree to the personal data protection notice, then confirm the reservation

Reservation
Confirm



Kind Reminder

Tokio Marine Newa Insurance has specially created a multilingual website for "Mandatory Insurance: Information on Policy, Penalties, and Other Reminders," ensuring that foreign nationals and new residents can use insurance services in their most familiar languages.

Scan to view important
notifications about
mandatory insurance



Tokio Marine Newa Insurance sincerely cares about you!
To protect your rights and contribute to society!